# GENERAL TERMS AND CONDITIONS OF RENTAL « FREE2MOVE »

### **PREAMBLE**

These General Terms and Conditions of Rental (GTCR) are intended to govern any Rental of a Vehicle by a Renter from a Rental Agency, made through the Free2Move Platform or through a Rental Agency - one of the agencies making up the Free2Move network of licensees.

The Rental Offer relating to the Vehicle and published on the Platform as well as the offer made to the Customer at the point of sale must be considered as special conditions supplementing the present General Terms and Conditions of Rental.

### **ARTICLE 1: DEFINITIONS**

- **« Free2Move Rent Agency »**: refers to the Free2Move Rent network agency offering to rent the Vehicle described in the Rental Offer, which is the subject of these General Terms and Conditions of Rental.
- « Customer »: means any individual or legal entity entering into a Rental Contract with the Rental Agency.
- « **Account** »: refers to each Renter's personal interface on the Platform, accessible after entering his/her username and password.
- **« General Terms and Conditions of Rental »:** means the present contract between the Rental Agency and the Renter governing the Rental of the said Vehicle. The General Terms and Conditions of Rental are necessarily supplemented by the corresponding Vehicle Rental Offer, as well as the Vehicle Reservation, which must be considered as special conditions supplementing the General Terms and Conditions of Rental.
- « Authorised Driver »: means any driver named in the Rental Contract who is eligible to drive the rented vehicle.
- « Contract »: means the agreement governing the rental of a Vehicle, consisting of the following elements:
  - the present General Terms and Conditions of Rental,
  - the Rental Offer,
  - the Reservation by the Renter.
- **« Renter »:** means any individual or legal entity, consumer, non-professional or professional, renting the Vehicle described in the Contract.
- **« Rental Agency »:** refers to the legal entity offering to rent the Vehicle described in the Offer.
- **« FREE2MOVE SAS »:** means Free2move SAS, a simplified joint stock company whose registered head office is located at 45 rue de la Chaussée d'Antin, Paris, 75009, and registered with the Paris Trade and Companies Register under number 790 020 606, granting the Rental Agency the right to market its offer under the Free2Move Rent brand through its Platform and the IT tools made available to the Rental Agency.
- **« Offer »:** means a rental proposal made by the Rental Agency in response to a request from the Renter and which contains information about the Vehicle, pick-up and return location, rental dates and times, mileage and prices, as well as any options. All offers are subject to the present General Terms and Conditions of Rental.
- « Party(ies) »: means individually or collectively the Rental Agency and the Renter.
- « **Platform** »: refers to the platform published by Free2move SAS, accessible at <a href="https://rent.free2move.com/">https://rent.free2move.com/</a> and the IT solutions deployed in sales outlets.
- « Payment Service Provider » or « PSP »: HIPAY SAS, 6 place du Colonel Bourgoin 75012 PARIS FRANCE

- « **Reservation** »: means the acceptance of a rental offer by the Renter.
- « Free2Move Rent Network »: refers to independent rental agencies licensed under the Free2Move Rent brand.
- « User »: refers to any individual or legal entity accessing and browsing the Platform.
- **« Vehicle »**: means the vehicle whose rental conditions are the subject hereof. The Vehicle is described in the Rental Offer.

### **ARTICLE 2: CONTRACTUAL DOCUMENTS**

The rental of a Vehicle is governed by the Contract, which consists of the following documents:

- the present General Terms and Conditions of Rental;
- the Rental Offer.
- the Reservation made by the Customer.

### **ARTICLE 3: PURPOSE**

The purpose of these General Terms and Conditions of Rental is to define the conditions under which the Renter rents a Vehicle from the Rental Agency.

They are completed by the Rental Offer and the Reservation made by the Customer.

### **ARTICLE 4: DURATION**

### 4.1. Initial period

The duration of the Rent is specified in the Contract and may not exceed twenty-eight (28) days from the time the Renter takes possession of the Vehicle. In the event of use of the Vehicle exceeding twenty-eight (28) days, several successive Rental Contracts must be concluded with the Rental Agency. In the event that several successive and continuous Contracts are concluded, the Vehicle must always be presented to the Rental Agency by the Renter between each Contract for an inventory.

### 4.2. Renewal

The Renter undertakes to inform the Rental Agency without delay of any event resulting in the impossibility of returning the Vehicle to the agreed place, date and time.

The Renter wishing to extend the duration of the rental of the Vehicle or being unable to return the Vehicle at the agreed time and/or on the agreed day must, without delay, contact the Rental Agency so that the Parties can agree on the renewal of the Contract.

If the Vehicle is available for the new period requested, a new Contract (or, in the case of a Contract with a duration of less than twenty-eight (28) days, an amendment) will be concluded between the Parties, in accordance with the conditions in force at the time of signature, and will take effect following the payment by the Renter of the sums corresponding to the new Contract.

If the Vehicle is not available for the new period requested, the Renter undertakes to return the Vehicle to the place, date and time initially agreed. If other vehicles are available, the Renter may make another Reservation.

The Renter acknowledges that any lack of response from the Rental Agency shall not constitute acceptance of the Renter's request.

The Renter must pay for the additional kilometres driven under each Rental Contract that has expired, even if a new Contract is concluded for the same vehicle.

If the Renter does not return the Vehicle within the time or place stipulated in the Contract, and does not agree an extension with the Rental Agency, the Renter will be liable for compensation per day of delay in the amount of the daily rate in accordance with the Price List. The Rental Agency may deduct this compensation from the security deposit.

The Renter acknowledges that failure to return the Vehicle in accordance with its commitments may result in legal proceedings, particularly for theft.

### **ARTICLE 5: RESERVATION**

The User wishing to rent a Vehicle must carry out the following actions:

- Reservation on the platform <a href="https://free2move.com/">https://free2move.com/</a>:
- Indicate the pick-up location of the demanded Vehicle;
- Enter departure and return dates and times;
- From the list of vehicles available for rental, the User selects the vehicle he/she wishes to rent.

### The user must then:

- Enter his/her contact details:
- Learn about and, if necessary, choose options and/or equipment;
- Certify that he/she meets all the stipulated conditions and agrees to them;
- Check all data contained in the Rental Offer;
- Confirm his/her Reservation by clicking on the appropriate tab;
- Proceed to the payment of the Reservation.

Once the Reservation has been validated, the Platform immediately sends the Parties confirmation of the Reservation by e-mail to the address provided.

- Reservation at the Rental Agency:
- Indicate to the agent where you would like to pick up the demanded Vehicle;
- Indicate departure and return dates and times;
- Obtain a suitable rental offer in accordance with the criteria above:
- Choose one of the various rental offers:
- Give your contact details to the agent and make any necessary payments;
- You will receive your booking confirmation by e-mail.

### ARTICLE 6: DOCUMENTS RELATING TO THE VEHICLE AND CUSTOMER

Before the effective start of the rental, the Renter must submit the following documents:

- a valid driving licence;
- a valid proof of identity:
- a debit or credit card in his/her name.

The Renter certifies that these documents are true, up to date and do not expire during the Reservation period and undertakes to inform the Rental Agency without delay of any change in the validity of the said documents.

### **ARTICLE 7: DRIVER(S) OF THE VEHICLE**

### 7.1. Renter

Without prejudice to the requirements set out in the Rental Offer relating to the Vehicle, the validity of this Contract is subject, as a minimum, to the fact that the Renter:

- holds a valid driving licence:
- is over eighteen (18) years of age in the case of MDMR to IVAR vehicle categories or twenty-one (21) years of age in the case of IWMR to XDAR vehicle categories;

It is specified that the same Renter may only rent one vehicle at a time.

### 7.2. Additional Driver

The Renter may request that one or more additional drivers drive the Vehicle.

Any additional driver must comply with the conditions applicable to the Renter concerning the validity of the driver's license and other conditions set out in Article 7.1.

### 7.3. Young Driver

All drivers aged between 18 and 21 must pay a young driver surcharge, the amount of which, expressed per rental day, is shown on the price list or in the offer.

### 7.4. Specificity for B1 Vehicle Category - Citroën AMI

Without prejudice to the requirements set out in the Rental Offer relating to the Vehicle, the validity of this Contract is subject, as a minimum, to the fact that the Renter:

- holds a valid driving licence:
- is over fifteen (15) years of age.

### **ARTICLE 8: VEHICLE**

### 8.1. Delivery of the Vehicle

Before the delivery of the Vehicle and upon the return of the Vehicle, the Parties or their representative shall carry out an inventory of the condition of the Vehicle.

### 8.2. Use and Maintenance

The Renter warrants that the Vehicle shall be driven and used exclusively by holders of driving licences of which the Rental Agency has been informed or made aware of and which have been approved by the Rental Agency in accordance with the applicable laws and regulations and these General Terms and Conditions of Rental.

The Renter gets custody of the rented Vehicle.

The Renter or any other authorized driver must not use the rented Vehicle:

- off carriageways;
- for the transport of persons or goods against remuneration;
- for learning to drive,
- for testing, competitions or car racing.
- under the influence of alcohol (blood alcohol level above the legally permissible limit) or any prohibited substance (narcotics, medication, etc.), sedatives, sleeping aids or any other substance that may affect the driver's ability to drive a vehicle.
- to carry a load or number of passengers exceeding the manufacturer's specifications,

- for the transport of any flammable, explosive or radioactive material (oils, mineral spirits, etc.) that could damage the Vehicle or pose an abnormal risk to its passengers and/or third parties,
- to push or tow another vehicle,
- in countries not listed on the Vehicle's green card,
- for any sublease needs,
- for driving in areas closed to the public (airports, military zones, etc.),
- with the intention of committing an offence.
- In general, the Renter and any authorized driver are required to comply with the provisions of the Highway Code and to refrain from any reckless driving.
- The Renter and any authorized driver also undertake to keep the Vehicle keys in their possession, to use the anti-theft device and to lock the Vehicle, keeping the Vehicle registration documents with them.

The Renter may not transport more people than shown on the vehicle's registration certificate.

Failure to comply with one or more of these obligations will automatically transfer to the Renter full responsibility for any damage that may occur to the Vehicle or to a third party.

The Renter acknowledges that smoking or transporting animals inside the Vehicle is strictly prohibited.

Only the Renter and any additional drivers approved in accordance with article 7.3. may drive the Vehicle for the duration of the Rental Contract. Failure to comply with this obligation will automatically transfer full responsibility for any damage to the Renter.

The Renter and any additional drivers acknowledge that the insurance taken out only covers the use of the Vehicle in the countries covered by the Insurance and that driving the Vehicle in a country not included in this list is prohibited and excludes the insurance cover.

The Vehicle circulation area is limited to Slovenia and the following countries: Austria, Andorra, Belgium, Switzerland, Czech Republic, Germany, Denmark, Spain, Estonia, France, Finland, United Kingdom of Great Britain and Northern Ireland, Greece, Hungary, Croatia, Italy, Ireland, Luxembourg, Lithuania, Latvia, Malta, Norway, Netherlands, Portugal, Poland, Sweden, Serbia, Slovak Republic. Should the green card of the vehicle supplied not indicate one of the countries listed above as one of the countries covered by the policy covered by the said green card, the latter shall prevail.

The Renter undertakes to use the Vehicle in the same way as his own vehicle and to carry out any necessary maintenance during the rental period, in particular by regularly checking the levels of all liquids required for the operation of the Vehicle. The Renter and any additional drivers must follow the instructions for use, in particular with regard to the use of exclusively specified fuel, they must take care of the appropriate level of oil and antifreeze in the Vehicle, the appropriate pressure in the tyres and comply with all applicable legal provisions for driving the vehicle. The Renter shall also bear full responsibility for any malfunctions or new failures/damages to the vehicle resulting from use of the Vehicle contrary to the instructions, use of the wrong fuel or use of the wrong quantity or type of other fluids necessary for the normal operation of the Vehicle. The Rental Agency may charge all additional management costs incurred for intervening in such cases, the amount of which is specified in the price list.

Should the Vehicle need repairs during the Rental Period, the Renter undertakes to notify the Rental Agency immediately. The Renter acknowledges that any repairs carried out without the prior written consent of the Rental Agency and any possible malfunctions resulting therefrom shall be at the sole expense of the Renter.

In the event of an accident or similar incident, the Renter/Driver must - after securing the site and providing the first aid - take all necessary steps to avoid further damage and to protect the evidence, and in particular must immediately call the police and the Rental Agency, even in the event of a minor accident. In the event of an accident, the Renter or any Authorised Driver must make a report by filling in the document provided in the Vehicle, except in case of force majeure. If a police report or a bailiff's report has been drawn up, these documents must be attached.

The report must state:

- the circumstances, date, place and time of the damage event,
- the names and addresses of any witnesses,
- where applicable, the registration number of the third-party vehicle involved, the name and address of its owner, the name of the insurance company and the number of the relevant insurance policy.

If the Vehicle is stolen, it is necessary to inform the Rental Agency immediately and to follow its instructions.

The Renter or any Authorised Driver has no authority to enter into any contract or transaction in the name and on behalf of the Rental Agency or its Insurer.

### 8.3. Return of the Vehicle

The Renter undertakes to personally return the Vehicle no later than the date, time and place agreed at the time of the Reservation.

Upon return of the Vehicle, an inventory of the Vehicle shall be carried out in an identical manner as the inventory carried out upon delivery.

The Renter undertakes to return the Vehicle in the same condition as indicated on the inventory at the time of taking delivery of the Vehicle, accompanied by all its accessories (in particular safety equipment), on-board documents, manuals and operating instructions, which he will replace at its own expense in the event of destruction, loss or theft, in addition to the payment of a handling fee, the amount of which is indicated in the price list. In the event of theft or loss of the keys to the Rental Agency.

The Renter acknowledges that the Vehicle must be returned with the same quantity of fuel or electrical charge as indicated in the inventory at the time of taking delivery, and with the same level of cleanliness. Otherwise, the Rental Agency reserves the right to charge the Renter a fixed sum for restoring the Vehicle to its original condition, refuelling and a handling fee, all in accordance with the price list.

### 8.4 Assistance

The Vehicle is eligible for assistance in the following cases:

- mechanical, electrical or electronic failure,
- battery failure,
- accident.

In such cases, the Renter can call the following assistance number: 080 2864.

### **ARTICLE 9: LIABILITY OF THE RENTER**

During the rental period, the Renter is responsible for any damage to or loss of the Vehicle, including parts and equipment. In the case of major damage to the Vehicle exceeding the amount of the Renter's liability, or in the event that the Renter does not have a damage insurance policy for the Vehicle, the damage to the Vehicle can be calculated on the basis of an estimate of the repair costs to which the Vehicle depreciation is added, or on the basis of the maximum replacement value in case of theft or loss of the Vehicle. In addition, the Renter shall also bear the costs of towing and appraiser, the loss of the possibility of further rental, the administrative costs incurred in processing the claim in accordance with the price list and other costs incurred. In the event of minor damage to the Vehicle, the cost of repairing the damage shall be charged according to the "Minor Damage Price List" available and published at each rental location.

### **ARTICLE 10: LIMITATION OF LIABILITY**

The Renter can reduce his liability to a certain extent - according to Article 9 - for a single event, either by buying out the LDW's liability (reduced liability in the event of new damage and/or theft), except as prescribed in Article 11. This shall be noted on the rental contract and charged according to the price list. The Renter may, subject to having already reduced his liability by purchasing a Top LDW or Super Top LDW product, additionally insure the tyres and windows by purchasing a "Tyre&Glass" product. The limitation of liability in the event of an accident applies only to damage to the vehicle bodywork and does not apply in any case, as detailed in Article 11, whenever the vehicle has been used contrary to the instructions for use and/or contrary to these Terms and Conditions of Rental.

### **ARTICLE 11: INVALIDITY OF THE LIMITATION OF LIABILITY**

The limitation of liability under Article 10. shall not apply in the event of a breach by the Renter/Driver of any of the conditions set out in Articles 6. to 8. In particular, the limitation of liability does not apply:

- in the event of failure to call the police in case of damage or theft of the Vehicle whether or not a third party is involved thereby depriving the Rental Agency of the opportunity to investigate the matter impartially;
- if the Vehicle has been operated by an unauthorised person;
- in the event of a breach of the provisions of 8.2;
- in case of driving the Vehicle under the influence of alcohol, sedatives, tranquillisers or any other substances that may affect driver's ability to drive, resulting in damage or loss of the vehicle;
- if the Vehicle key and/or documents are not returned to the Rental Agency;
- in cases where there is a substantial probability that the damage was caused intentionally or due to obvious negligence.

Invalidity of the limitation of liability shall result in the full liability of the Renter, in accordance with Article 9.

The insurance does not cover damage to the insured vehicle in the following cases:

- damage or destruction of the engine and other parts of the Vehicle due to loss of oil or coolant while driving after the vehicle has been damaged;
- due to loss of fuel or use of non-compliant fuel type;
- due to loss or use of the wrong type of AdBlue fluid in vehicles using this technology;
- due to loss or use of the wrong type of engine, gearbox or differential oil as well as coolant for any reason;
- damage caused by the load;
- damage due to operation before final repair;
- damage caused by breaches of legal and technical regulations and rules, technical exploitation of the Vehicle and protective measures;
- damage caused by transport with another vehicle on land, rivers, lakes and sea;
- damage caused by loss or damage to the Vehicle code card and/or keys;
- damage resulting from all forms of wear, tear, abrasion, erosion, cavitation, etc.

All of the above damages result in the invalidity of the limitation of liability and therefore the full liability of the Renter, in accordance with Article 9. Under no circumstances does the insurance cover damage to the tyres and the oil pan. Such failures and damage are always borne by the Renter and are calculated on the basis of the actual costs incurred and the anticipated loss of income as a result of such a damage event.

### **ARTICLE 12: INSURANCE**

Rental rates include motor third party liability insurance within certain limits - at least - in accordance with legal requirements or as is customary in the country of registration or rental of the Vehicle. Each Free2move vehicle registered in Slovenia is insured for EUR 5,240,000.00 including VAT for loss due to death, bodily injury and impaired health arising from an individual damage event and EUR 1,050,000.00 including VAT for loss due to destruction or damage. This insurance does not cover any material damage in or on the Vehicle.

### **ARTICLE 13: FINANCIAL OBLIGATIONS OF THE RENTER**

After returning the vehicle, the Renter must pay the full amount, which is derived from the information specified in the Contract. This includes the settlement of any fuel shortage on return of the vehicle, which is charged in accordance with the price list. Pre-purchase of a full fuel tank is possible upon conclusion of the Rental Contract and shall be charged according to the currently valid price list for additional services. The same shall apply to any excess of the mileage limit, whereby any additional or exceeded kilometre shall be charged at the price specified in the price list. If the vehicle is not returned on time, the Renter shall pay the agreed rate for each additional day started. Furthermore, the Renter shall pay the Rental Agency for any damage to the Vehicle not covered by the insurance company. This includes damage to the interior (cigarette burns, etc.) and other equipment, as well as damage caused by improper use and load. The Renter shall pay all costs, including the full value of the Vehicle in the event of damage and/or theft, if this is caused due to the Renter's improper use of the Vehicle. The above applies to all cases, including the case where the Renter's liability has been reduced by the purchase of an LDW product. In the event of an accident where another vehicle or driver is responsible for damage to the Vehicle and the Renter fails to comply with all the items described in Article 8.2., the Renter shall be liable for the damage to the Vehicle in the full value of the damage. Before taking delivery of the Vehicle, the Renter presents his/her credit card which shall be duly pre-authorised by the Rental Agency with the amount of the Renter's liability. The amount of the security deposit varies according to the category of the Vehicle. It shall be determined using the table in the Annex. For the duration of the Contract, a reservation of funds in this amount is made on the bank account of the Renter. The Renter must have available reserve funds in his/her bank account and obtain approval from his/her bank for the maximum limit amount required to conclude the Contract. In the case of payment of the rental costs by credit or bank card, the card holder's signature is considered an authorization to charge the full amount to his/her credit or bank card. This authorisation shall also apply to further claims arising from changes to the rent, damage claims, traffic fines and any towing costs. In the event of an accident, damage, loss or theft of the Vehicle, the Renter must provide and sign an additional credit card debit document to be used to charge any additional costs arising from such an event.

Payment terms: credit or debit card and cash at the time of service or after the invoice is issued within 8 days (unless otherwise agreed in writing between the Rental Agency and the Renter). The Renter is informed that payment is made exclusively by a bank card online, via the Payment Service Provider. The Platform does not accept debit cards (in particular Diners, American Express), electronic (virtual) cards or prepaid cards. The bank card must imperatively be in the Renter's first and last name, especially if the use of this bank card is a prerequisite for insurance coverage.

Except with the prior written agreement of the Rental Agency, in the case of a reservation on behalf of a third party, the Renter acknowledges that he/she is:

- the person who made the Vehicle's Reservation and has concluded the Contract;
- the holder of the requested documents and the bank card used for online payment.

The Renter authorizes the Rental Agency to debit from his/her bank card all amounts related to the performance of the Contract, including any flat-rate charges in the event of partial non-performance of the General Terms and Conditions of Rental by the Renter and deductible franchises in the event of a claim. The amount of these costs is set out in the Price List. The Rental Agency reserves the right to charge a monthly interest at the statutory default rate on all overdue rental amounts, as well as the costs of payment security and recovery.

### **ARTICLE 14: LIABILITY OF THE RENTAL AGENCY**

The Rental Agency shall endeavour to ensure the perfect condition of the Vehicle and the execution of reservations and deliveries in accordance with the agreements, but shall not be liable in this regard. In particular, it does not assume any liability for the resulting loss or claims by third parties - except in the case of intent or obvious negligence. If the Vehicle is not available and a replacement vehicle cannot be provided within 60 minutes, or in the event of a delay in the agreed delivery for such a time, the Renter has the right to withdraw from the Contract. The Rental Agency shall not be liable for any direct or indirect damage caused by any error, defect or failure caused by mechanical breakdown of the Vehicle. If the property of the Renter/Driver or other passengers is damaged or lost, in

or on the Vehicle, or in the Rental Agency's premises beforehand, during or after the rental, the Rental Agency shall only be liable if intent or obvious negligence can be proven. For all other damage claims based on any legal cause of action, unequivocal or fundamental breach of Contract, the Rental Agency shall assume liability only in the case of intent or obvious negligence, but only up to the amount of the damage that is typical of the Contract and foreseeable.

### **ARTICLE 15: CANCELLATION OF RESERVATION**

If the Renter enters into a contract with the Rental Agency as a consumer, the Renter is reminded that the right of withdrawal normally applicable to distance sales does not apply to activities related to car rental in accordance with the Consumer Protection Act.

### **ARTICLE 16: PERSONAL DATA**

The personal data collected when the Rental Contract is concluded is intended for the Rental Agency for the purposes of processing and executing the Rental Contract. If it is not provided, the Rental Agency may not be able to process the rental.

It may be communicated to any subcontractor or service provider of the Rental Agency involved in the management or execution of the Rental Contract.

In accordance with the law, the Renter and any Authorised Drivers have the right to access, rectification, deletion, limitation of processing, portability and also the right to object to the processing of their personal data. The Renter and the Authorised Drivers may also make requests to the Rental Agency concerning the processing of their personal data after their death.

The Renter and any Authorised Drivers may exercise these rights by submitting a request to the Rental Agency, whose contact details are shown on the Rental Offer.

The retention period for the personal data collected is determined according to the following criteria:

- the data shall be stored for the time required to manage and execute the Rental Contract, in accordance with the law, for as long as the Renter maintains a business relationship with the Rental Agency;
- the personal data are then archived for the applicable statute of limitations period;
- they are then anonymized or deleted.

### ARTICLE 17: APPLICABLE LAW - DISPUTES - MEDIATION IN CONSUMER DISPUTES

The rental of the Vehicle and these General Terms and Conditions of Rental are governed by Slovenian law.

In the event of any discrepancy between the Slovenian and English texts of this Contract and any of its components, the Slovenian text shall prevail. No modifications to the terms of this Contract shall be valid unless confirmed in writing by the Parties. If one or more provisions of this Contract are found to be invalid, the other provisions shall remain in full force and effect. The competent court in Ljubljana shall have full and exclusive jurisdiction to settle any dispute between the Parties relating to this Contract.

The Customer must be made aware of the European Online Dispute Resolution, which handles any potential complaints from European consumers arising from an online purchase, and which forwards them to the competent mediators at the national level: the Platform can be accessed at the following address: <a href="https://ec.europa.eu/consumers/odr">https://ec.europa.eu/consumers/odr</a>.

# ANNEX 1: Price list

## Deductible franchise:

Acriss	Vehicle Types	Deductible franchise	Partial deductible franchise (Top LDW)	Zero deductible franchise (Super LDW)	Credit card deposit amount	
MDMR	Citroen C1 or simil.	300,00 €	150,00 €	0,00 €	rental amount + 10 % + excess	
ECMR	Citroen C3 or simil.	300,00 €	150,00 €	0,00 €	rental amount + 10 % + excess	
ECAR	Citroen C3 aut. or simil.	300,00 €	150,00 €	0,00 €	rental amount + 10 % + excess	
EDAR	Peugeot 208 aut. or simil.	300,00 €	150,00 €	0,00 €	rental amount + 10 % + excess	
CDMR	Peugeot 308 or simil.	500,00 €	250,00 €	0,00 €	rental amount + 10 % + excess	
CMMR	Citroen C3 Aircross or simil.	500,00 €	250,00 €	0,00 €	rental amount + 10 % + excess	
CMAR	Peugeot 2008 aut. or simil.	500,00 €	250,00 €	0,00 €	rental amount + 10 % + excess	
CDAR	Peugeot 308 aut. or simil.	500,00 €	250,00 €	0,00 €	rental amount + 10 % + excess	
DDMR	DS4 or simil.	600,00 €	300,00 €	0,00 €	rental amount + 10 % + excess	
DDAR	Mercedes Benz A class or simil.	600,00 €	300,00 €	0,00 €	rental amount + 10 % + excess	
CWMR	Peugeot 308 SW or simil.	600,00 €	300,00 €	0,00 €	rental amount + 10 % + excess	
CWAR	Peugeot 308 SW aut. or simil.	600,00 €	300,00 €	0,00 €	rental amount + 10 % + excess	
IFMR	Peugeot 3008 or simil.	750,00 €	450,00 €	0,00 €	rental amount + 10 % + excess	
IFAR	Citroen C5 Aircross aut. or simil.	750,00 €	450,00 €	0,00 €	rental amount + 10 % + excess	
IVMR	Peugeot 5008 or simil.	900,00 €	650,00 €	0,00 €	rental amount + 20 % + excess	
IVAR	Peugeot 5008 aut. or simil.	900,00 €	650,00 €	0,00 €	rental amount + 20 % + excess	
PDAR	Mercedes Benz C class aut. or simil.	1.500,00 €	850,00 €	0,00 €	rental amount + 20 % + excess	
S	Citroen Jumper Cargo or simil.	1.500,00 €	850,00 €	0,00 €	rental amount + 20 % + excess	

# Deductible franchise price list:

					Tyres ar	nd glass	Premium
maximum LDW/Top LDW/Super Top LDW = x10		LDW	Top LDW	Super Top LDW	EUR/day	max.EUR	package
MDMR	Citroen C1 or simil.	14,00 €	12,00 €	14,00 €	5,00 €	50,00 €	n/a €
ECMR	Citroen C3 or simil.	14,00 €	12,00 €	14,00 €	5,00 €	50,00 €	n/a €
ECAR	Citroen C3 aut. or simil.	14,00 €	12,00 €	14,00 €	5,00 €	50,00 €	n/a €
EDAR	Peugeot 208 aut. or simil.	14,00 €	12,00 €	14,00 €	5,00 €	50,00 €	n/a €
CDMR	Peugeot 308 or simil.	15,00 €	13,00 €	15,00 €	6,00 €	60,00 €	n/a €
CMMR	Citroen C3 Aircross or simil.	15,00 €	13,00 €	15,00 €	6,00 €	60,00 €	n/a €
CMAR	Peugeot 2008 aut. or simil.	15,00 €	13,00 €	15,00 €	6,00 €	60,00 €	n/a €
CDAR	Peugeot 308 aut. or simil.	15,00 €	13,00 €	15,00 €	6,00 €	60,00 €	n/a €
DDMR	DS4 or simil.	16,00 €	14,00 €	16,00 €	7,00 €	70,00 €	n/a €
DDAR	Mercedes Benz A class or simil.	16,00 €	14,00 €	16,00 €	7,00 €	70,00 €	n/a €
CWMR	Peugeot 308 SW or simil.	16,00 €	14,00 €	16,00 €	7,00 €	70,00 €	n/a €
CWAR	Peugeot 308 SW aut. or simil.	16,00 €	14,00 €	16,00 €	7,00 €	70,00 €	n/a €
IFMR	Peugeot 3008 or simil.	18,00 €	16,00 €	18,00 €	8,00 €	80,00 €	n/a €
IFAR	Citroen C5 Aircross aut. or simil.	18,00 €	16,00 €	18,00 €	8,00 €	80,00 €	n/a €
IVMR	Peugeot 5008 or simil.	20,00 €	18,00 €	22,00 €	10,00 €	100,00 €	n/a €
IVAR	Peugeot 5008 aut. or simil.	20,00 €	18,00 €	22,00 €	10,00 €	100,00 €	n/a €
PDAR	Mercedes Benz C class aut. or simil.	25,00 €	23,00 €	28,00 €	14,00 €	140,00 €	n/a €
S	Citroen Jumper Cargo or simil.	25,00 €	23,00 €	28,00 €	14,00 €	140,00 €	n/a €

# **PRICE incl. VAT**

COSTS	MAXIMUM RECOMMENDED PRICE
Mileage (including: 250 km/day,	
maximum 3750 km/month)	See the price of extra kilometres.
Additional Driver	6,00 €/day
Level 1 washing (washing of interior	
and exterior surfaces)	30,00 €
Level 2 washing (deep cleaning of	
interior and exterior surfaces)	120,00 €
Costs of handling an infringement/traffic	
offence/parking offence/damage event,	60,00 €
administration	
Cost for non-compliance with the	
"non-smoking" rule	100,00 €
	20,00€ + price/litre in force at the
	time of invoicing
Fuel supply management costs	
Inadequate fuel, coolant, engine oil	
	200,00 €
	Price per additional day according to
Late return beyond 60 minutes	the current price list
Fuel supply management fees	80,00 – 150,00 € – depending on vehicle size
	10 €/day (maximum 100 € per
"Young driver" charge	rental contract)

ACCESSORIES AND OTHER EQUIPMENT	
	7,00 €/day (maximum 70,00 € per
Booster seat	rental contract)
Loss or theft of the booster seat	150,00 €
	7,00 €/day (maximum 70,00 € per
Child seat	rental contract)
Loss or theft of a child seat	300,00 €
Damaged vignette for a passenger car	200,00€
Damaged vignette for a light commercial vehicle	500,00 €
Loss of the vehicle documents	200,00€
Loss of the vehicle keys	Official price list of the authorised dealer
Road assistance	3,00 €/day
Delivery of the vehicle outside working hours	30,00 €
Return of the vehicle outside working hours	30,00 €
Delivery and pick-up of the vehicle	0,30 €/km
	7,20 €/day (maximum 50,40 € per
Show chains / socks	rental contract)
Loss or theft of the snow chains	156,00 €
	18 €/day (maximum 126,00 € per
Winter tyres	rental contract)
Crossing the border	9,00 €/day (maximum 90,00 € per
	rental contract)
Loss or theft of the ski rack	168,00 €
	21,60 €/day (maximum 72,00 € per
Roof bars	rental contract)
Loss or theft of the roof bars	192,00 €
Roof box (roof bars included)	60 €/day (maximum 300 € per
	rental contract)
Loss or theft of the roof box	504,00 €